

motoluis rent a car

WHY DO WE ASK YOU FOR A CREDIT CARD?

We need a valid credit card to guarantee the booking but also for the car rental. There are, of course, extras that are not included in the price, such as fuel. You receive the car full of fuel and we kindly ask you to return it full too. If you forget to refuel, we will charge you on your credit card for the missing litres + €20 as a service fee.

The key to the car/scooter is never covered by any insurance policy. If you lose it or it is stolen, if it breaks during your rental or if it gets wet (sometimes clients swim with it in their pocket and the key cannot handle that 😊), we will charge the cost of a new key on your credit card.

It could also happen that you find Ibiza so beautiful that you want to stay longer on the island. You can send us a Whatsapp message asking to extend your rental contract, and if we have availability, we will charge the extra rental days on said credit card. This way you don't have to visit our office in San Antonio wasting precious holiday time 😊. How nice is that...!

If you do not take out our unique All in One insurance, we will charge the excess amount from the credit card. This will be refunded at the end of the rental in a maximum of 72 hours (weekends not included) if there is no new damage and the tank is full.

DEBIT CARD payments :

If you only own a debit card, a deposit will be charged upon arrival (200-500€) depending on the vehicle or model you rent (scooters 100 €) regardless of whether you added the All in One insurance or chose the excess. The return of said deposit will be made within a maximum period of 72 hours (working days).