

motoluis rent a car

WITH OR WITHOUT THE ALL IN ONE INSURANCE?

If you accept the basic insurance with excess, you will be held responsible for any new damage on the vehicle up to a maximum limit of the excess amount (per damage/accident). The excess amount will be charged in advance but you will also have to pay for the cost in case of breakdown, towing service etc. Broken wheel/tyre/rim, punctures and towing service are also never covered. The excess amount will be charged in advance. This amount will be refunded at the end of the rental if there is no new damage within 72 hours (working days). If you have new damage during your rental, we will take the car to an official garage. If the cost to repair the car is less than your excess amount we will make a refund of the difference.

AIRPORT RETURN with excess :

If the return is at the airport (self service), in case of damage, the car will be photographed, without moving the vehicle from where you have returned it, considering said photographs as valid. The client will be held responsible for damages until our employee picks up the car, which will be done as soon as possible. You will receive an email about this as soon as possible.

NEW DAMAGES during your rental period :

If you have new damages/accident during your rental period, we kindly ask you to contact us within 24 hours (also when you have taken the All in One-insurance) so we can order new spare parts. If you have had an accident with a third party you have to fill out an accident report. Send us an email to cora@motoluis.com + info4@motoluis.com within a maximum period of time of 24 hours. If you do not inform us, there may be administration costs. Don't forget to include photos of the damage and the number plate.

ACCIDENTS :

If the car no longer drives, we will do our best to arrange a replacement asap. In case you need/want another car, you must pay the new rental amount according to the current rate at this time.

MINIMUM AGE & EXPERIENCE:

Cars :

21 years and 2 years licence – small cars

23 years and 3 years licence – medium cars

25 years and 5 years licence – all other models.

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Motorbikes :

In some countries you can drive a 125CC with a car (B) licence with 3 years experience. Please check with your country of origin if you can drive motorcycles of this CC in Spain since the legislation is different in each country and you are responsible when driving in Spain. If you are from a non-European country, you need an international licence and category A/A1. Very important good experience driving motorcycles!

EXCESS AMOUNT (is to be paid per damage/accident)

- 250 € - all scooters
- 600 € - small cars
- 700 € - medium size cars and small SUV's
- 1000 € - Convertibles, Mercedes GLA + GLB, 5+2 seaters, Jeep Renegade
- 2000 € - 9 seaters, Land & Range Rovers, Wrangler SUPERIOR + Sunrider and Tesla

WHEN CAN I RENT THE VEHICLE WITH THE ALL IN -ONE INSURANCE? :

* 25 years and 3 years licence – Small and medium size cars

* 30 years and 5 years licence – Other models

Please note: all drivers must meet the conditions. If you book online and you specify a 2nd driver who does not meet the conditions, you are not entitled to a refund of the paid amount.

ALL -IN-ONE INSURANCE price per day :

8€ - all scooters

12€ - small cars

15€ - medium size cars

30€ - convertibles, Mercedes GLA + GLB, BMW X1/X2, 5+2 seater, Renegade

40€ - other (luxury) cars

For all people carriers: you can only lower the excess from 2000€ to 500€ by paying 35€/day (non-refundable).

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NEVER INCLUDED IN THE ALL-IN-ONE INSURANCE :

Wrong refilling fuel
Theft, loss, damage/water-liquid damage to: helmets, keys, cables –electric cars.
Locking the key inside of the vehicle.
Damage due to water (salt)
Insurance for passengers (scooters)
Intentional damage
Towage and roadside assistance is never included (scooter rentals)
Towage service is not included when driving recklessly. Nor when you drive on unpaved roads
Taking the car/scooter off the island, for example to Formentera

OUR RECOMMENDATIONS :

Please never leave anything inside the car. We advise you to leave the car unlocked to avoid possible breakage of windows or locks. The insurance never covers personal belongings that have been left inside the vehicle.